

Arton Vila - The House rules

Dear guest,

The property owner Martina Kovačević would like to welcome you and hope that you have a lovely holiday here. The property is privately owned and we hope you will look after it during your stay, just as if it was your own home. During your stay please respect the following rules:

1. Accommodation is available from 4 p.m. on the day of arrival until 10 a.m. on the day of departure
2. Handover your ID card or passport to the owner immediately upon arrival for registration at the tourist office.
3. Make sure you understand how to use any electrical equipment that you are not familiar with and don't change any existing settings.
4. Keep any additional property rules such as whether smoking is permitted (in the house) or pets are allowed (on request-payable) etc. Pets are not allowed in the swimming pool and the narrow space around the pool. Please clean up after your pets.

Jumping in the pool is prohibited. Please read the BATHING RULES on our website.
5. Please, be considerate to your neighbours, avoiding loud music or disturbing noise, particularly between 11 p.m. and 7 a.m.
6. Use the designated litter containers and keep the grounds clear of litter.
7. The contents of the house may only be used by persons who are registered as guests.
8. Only use the furniture for its intended purpose and replace in its original position at the end of your stay. Look after the property's indoor and outdoor facilities. Contact owner should any damage to the property occur during your stay. You are personally responsible for anything you damage. In case of personal injury you should always contact your own insurance company. The house owner cannot be held responsible, but are obviously available if you need help.
9. Guest's themselves are responsible for personal property and valuables left in the house and the owner is not responsible for the subsequent loss thereof.
10. In the event of the disappearance or damage to installations, furniture, appliances, equipment of the house the guest is obligated to notify the owner. Insofar as the disappearance or damage occurred due to the fault of the guest, the guest is obligate to compensate the corresponding equivalent values.
11. Leave the property clean and tidy for the next guests.

12. In the event of disregard of the house rules, the owner has the right to refuse further providing of services.

13. You may send your comments, suggestions, complaint or compliments to your host by e-mail: info@arton-vila.com